

## Dentist bulletin Wales – August 2018

In this bulletin you will find the following articles:

- ACORN Data – Welsh pilots only
- Free examination for under 25 and over 60 (Wales)
- BECs easy read
- NHS Dental Services privacy notice (GDPR)
- NHSBSA Reporting – eDEN
- View Published Reports
- Hints and Tips
- Dental Activity Reviews

### FP17W – ACORN data

Please be advised that only Welsh practices that are part of the GDS Contract Reform Programme should be entering the ACORN data

### Free examination for under 25 and over 60 (Wales)

The validation in Compass has been updated, free “Exam Only (Patient Under 25/60 or over)” can no longer be submitted as Band 4 urgent treatment. The error code is 897 (Inappropriate Free Exam exemption).

### Easy Read patient information

Easy Read versions of our ‘Claiming free treatment?’ factsheet and poster are now available to download from our website.

The materials explain who’s entitled to free NHS treatment and the consequences of claiming incorrectly. The inclusive approach to design ensures that the information is accessible for people who struggle with literacy, including people with learning disabilities and migrant communities.

You can find the new factsheet and poster by clicking [Easy Read](#) and then going to the bottom of the webpage under ‘Resources for practices’. **Please print a copy of each document and make them available in your practice for patients who need them.**

## NHS Dental Services privacy notice (GDPR)

There is a poster available to download from our website that provides patients with details of how we handle their information. Please click [GDPR](#).

## NHSBSA Reporting - eDEN

As you may know, the NHS BSA provides a suite of reporting aimed at Commissioners and Dental Providers to help them manage and assure their dental contracts.

This year is a busy one for the Dental Insight team at the NHS BSA as we are starting the migration of all reporting to a new software platform, Oracle Analytics Cloud. This new dental system will be known as eDEN and marks a step change in the way that we can report for all of our stakeholders.

Our new system allows for more graphical reporting including dashboards and has a lot more functionality that we can't wait to share with you. Our project aims to have the new system in place by the end of December 2018.

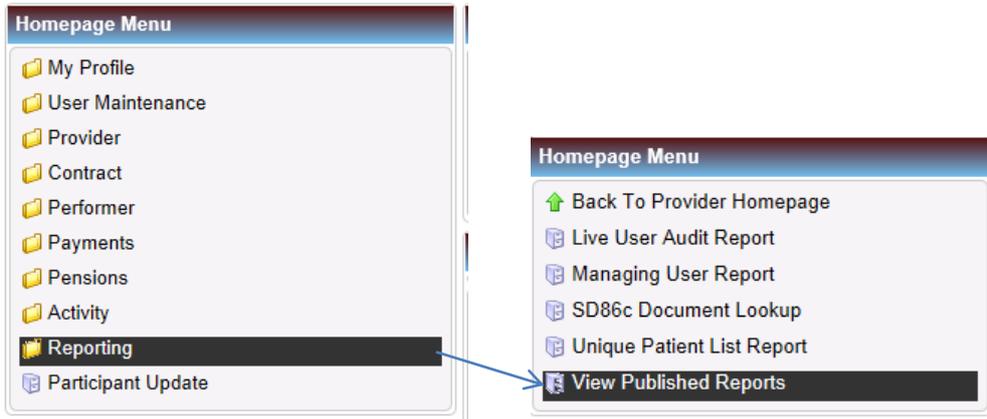
You will notice a change to the way your reports look and we will be initiating an engagement cycle to keep these new reports more up to date and more reflective of what people really want to see in their data.

This year we are aiming to allow all Dental Commissioners access to the system where they will be able to find and refresh their reporting dashboards much easier than the current reporting solution. Providers will still access their reporting on Compass, however, the longer term aim is for all reporting to be delivered via our new system, so we will be working towards giving Providers access to the dashboards once the system has been established.

## View Published reports

We have received feedback that Providers and Performers are having difficulty retrieving reports from Compass we have therefore provided some simple guidance below;

From the Home page select the **'Reporting' Folder** and then **'View Published reports'**



You will then be presented with the screen below;

DCS451 - View Published Reports

Home

Report Type:  Performer ID:  Hockley Dental Care

Year: Please Select Contract ID: 2638500001

Period: Please Select Provider ID:

From Report Date:  To Report Date:

Search Clear

Search Report Description

Report Description	Report Date	Year	Period	Commissioner	Provider ID	Contract ID	Performer ID	Action
<input checked="" type="checkbox"/> 28 Day Re-attendance Provider Report	01/02/2018	1718	09		263850	2638500001		View
<input type="checkbox"/> Quarterly General Vital Signs	10/01/2018	1718	09		263850	2638500001		View
<input type="checkbox"/> Dental Assurance Framework General Provider Report	09/01/2018	1718	09		263850	2638500001		View
<input type="checkbox"/> 28 Day Re-attendance Provider Report	05/01/2018	1718	06		263850	2638500001		View
<input type="checkbox"/> FD Report	01/12/2017	1718	08		263850	2638500001	505803	View
<input type="checkbox"/> FD Report	01/12/2017	1718	08		263850	2638500001	104629	View
<input type="checkbox"/> FD Report	01/12/2017	1718	08		263850	2638500001	102336	View
<input type="checkbox"/> Dental Assurance Framework General Provider Report	14/11/2017	1718	06		263850	2638500001		View
<input type="checkbox"/> Quarterly General Vital Signs	06/10/2017	1718	06		263850	2638500001		View
<input type="checkbox"/> Mid Year Activity	30/09/2017	1718			263850	2638500001		View
<input type="checkbox"/> Dental Assurance Framework General Provider Report	10/07/2017	1718	03		263850	2638500001		View
<input type="checkbox"/> Quarterly General Vital Signs	10/07/2017	1718	03		263850	2638500001		View
<input type="checkbox"/> Year End Vital Signs	10/07/2017	1617	12		263850	2638500001		View
<input type="checkbox"/> Year End Activity	30/06/2017	1617			263850	2638500001		View
<input type="checkbox"/> Dental Assurance Framework General Provider Report	13/04/2017	1617	12		263850	2638500001		View

Records 1 to 15 of 58 Page 1 / 4

Download Selected Reports

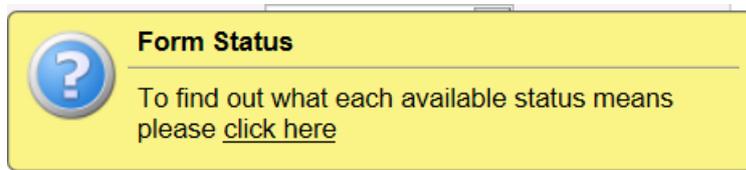
Remove the 'From Report date' and enter either the Performer, Contract or Provider ID as appropriate and select **Search**. This will then retrieve all the reports available with the most recent at the top of the list. You can then scroll through the list or use the Report Description filter to find the specific reports you require. You can filter by any of the column headings to refine the list.

Please note that the auto population of the 'from Report Date' is being removed in the next update to Compass.

## Hints and tips

Please be advised that wherever you see a blue question mark  within Compass, if you click on it, a pop up box will appear that will provide you with a hint

or tip as to what information is required, and where appropriate, it will include a hyperlink to our Ask Us facility that will provide further details such as in the example below;



## Dental Activity Reviews

Our Dental Activity Review team will begin contacting providers soon to ask them to provide patient records for the next wave of 28 day re attendance (28DR) and Wales FP17 Assurance reviews.

Whilst we will be requesting patient records for both activities in September 2018, the reviews will start later in the year so please be patient while waiting for the outcome of your review. Once we have completed your review, we may ask you to complete a self-audit of your claims.

We endeavour to work collaboratively with all providers to ensure that completed self-audits are fully understood and represented at our internal review panel.

For more information on either 28DR or the Wales FP17 Assurance review please visit our [website](#)